

Service Packages

Account with Tatra Business[™] Service Package **EUR 7/month**

Tatra Business[™] service package price includes:

- Current account maintenance in EUR with no minimum balance
- One electronic account statement per month
- Unlimited amount of electronic account statements to e-mail address
- One Visa Electron debit card excluding insurance
- Services provided via electronic communication media¹ and MultiCash²
- Unlimited number of e-mails and selected types of text messages in terms of b-mail service
- Maintenance of standing payment orders and SEPA direct debits via electronic communication media (**Internet banking[™]** and **Internet banking[™]** for mobile devices)³
- 20 automated transactions⁴
- 2 cash withdrawals from Tatra banka ATMs in the SR and Raiffeisen Bank International AG ATMs
- Optional overdraft

Account with Tatra Business[™] Premium Service Package **EUR 19/month**

Tatra Business[™] Premium service package price includes:

- Current account maintenance in EUR with no minimum balance
- One electronic account statement per month
- Unlimited amount of electronic account statements to e-mail address
- Unlimited number of Visa Electron debit cards excluding insurance
- Unlimited number of MasterCard debit cards excluding insurance
- Services provided via electronic communication media¹ and MultiCash²
- Unlimited number of e-mails and selected types of text messages in terms of b-mail service
- Maintenance of standing payment orders and SEPA direct debits via electronic communication media (**Internet banking[™]** and **Internet banking[™]** for mobile devices)³
- Unlimited number of automated transactions⁴
- Unlimited number of cash withdrawals from Tatra banka ATMs in the SR and Raiffeisen Bank International AG ATMs
- Optional overdraft
- Issue of unlimited number of new corporate credit cards

for the first 12 months free of charge

Account with **Tatra Business[™] Premium** service package is dedicated to small and medium-size entrepreneurs evaluated by the bank based on economic criteria specified by the bank, especially to clients with annual turnover up to EUR 3.3 mil. or loan involvement up to EUR 1 mil.

Account with Tatra Corporate[™] Service Package **EUR 19/month**

Tatra Corporate[™] service package price includes:

- Current account maintenance in EUR with no minimum balance
- One electronic account statement per month
- Unlimited amount of electronic account statements to e-mail address
- Unlimited number of Visa Electron debit cards excluding insurance
- Two MasterCard debit cards excluding insurance
- Services provided via electronic communication media¹ and MultiCash²
- Unlimited number of e-mails and selected types of text messages in terms of b-mail service
- Maintenance of standing payment orders and SEPA direct debits via electronic communication media (**Internet banking[™]** and **Internet banking[™]** for mobile devices)³
- 250 automated transactions⁴
- Unlimited number of cash withdrawals from Tatra banka ATMs in the SR and Raiffeisen Bank International AG ATMs
- Optional overdraft
- Issue of unlimited number of new corporate credit cards for the first 12 months free of charge

Account with **Tatra Corporate[™]** service package is dedicated to medium-size and large entrepreneurs evaluated by the bank based on economic criteria specified by the bank, especially to clients with annual turnover over EUR 3.3 mil. or loan involvement over EUR 1 mil.

Outside the price of the account with **Tatra Corporate[™]** service package for clients using the **Tatra Corporate[™]** service package the bank allows opening a Transaction Module upon client's request, which represents a transaction value of automated transactions⁴ number and price whereof is set forth in the Service Charges.

Transaction Module⁵ EUR 19/month

Transaction value of 150 incoming or outgoing automated transactions⁴

¹ **Internet** banking^{TB}, **Internet** banking^{TB} for mobile devices, **DIALOG** Live.

² not applicable for installation fee

³ message via **Internet** banking^{TB} for mobile devices applies only for standing orders

⁴ Automated transactions are:

a. received payments

b. SEPA payments via **Internet** banking^{TB}, **Internet** banking^{TB} for mobile devices, MultiCash, **Business** Banking^{TB} and SWIFT

c. transfers – cash pooling

d. payments executed as standing orders or collection

e. payments by credit card

f. automatic credit card payments

g. payments in CZK to clients of Raiffeisenbank Czech Republic executed via **Internet** banking^{TB}, **Business** Banking^{TB} and MultiCash.

⁵ transaction Module is offered outside the price of the account with **Tatra Corporate**^{TB} service package exclusively for clients using **Tatra Corporate**^{TB} service package.

Current accounts in EUR and foreign currencies

a) account maintenance EUR 5/month

◦ extra charge for maintenance of account under execution or execution of a decision EUR 9/month

b) account statement (depending on delivery method)

◦ collected in person EUR 3/piece

◦ delivery to P. O. Box EUR 1.50/piece

◦ delivery by mail EUR 1 + postage/piece

Term accounts (TA)

◦ early TA withdrawal – loss of title to interest on the entire amount withdrawn

Other charges

• hold of funds without payment EUR 70

• hold of right to dispose of the contract on account EUR 20 per 1 contract

• hold with payment for the purpose of purchase price payment with transfer of title to real property¹ 0.25% of the held funds, min. EUR 120

• statement upon request The price for issuance of a replacement statement upon client's request equals the costs connected with its issuance.

• dunning letter in form of SMS sent to the owner of a current account in unauthorised overdraft EUR 1

• dunning letter sent to the owner of a current account in unauthorised overdraft EUR 15

• call for payment sent to the owner of a current account in unauthorised overdraft EUR 30

• payment of invoices via Tatra banka ATMs EUR 0.33

¹ applicable to clients whom the service has been provided by Tatra banka branch

II. PAYMENT SERVICES

Cash transactions at branch

a) Deposits and withdrawals

◦ cash deposit to account¹ EUR 3

◦ cash withdrawal from account EUR 3

b) Cash desk services for EUR and foreign currencies

• coin processing with deposit

◦ over 50 coins 5% from the amount, min. EUR 1

• Processing of coins at withdrawal

◦ over 50 coins 5% from the amount, min. EUR 1

• EUR cash change or exchange for other

nominal values EUR 0.01/piece, min. EUR 1

• Reported cash withdrawal

not exercised 0,1% of the withdrawal amount

• Processing of cash deposited

◦ exceeding 15,000 EUR/equivalent

in foreign currency or exceeding

500 banknotes 1% of the whole deposit amount

¹ in case a cash deposit is made by depositor as a third person, the cash deposit fee is borne by the depositor

Non-cash transactions**a) Domestic payment***

◦ SEPA payment* and SEPA direct debit EUR 0.18

◦ processing of payment order delivered:

- in form of a written payment order

and via **DIALOG** Live** EUR 1.50

- via **Internet** banking^{TB}, **Internet** banking^{TB} for mobile devices, MultiCash, **Business** Banking^{TB}

and SWIFT EUR 0.18

◦ transfer – cash pooling EUR 0.18

◦ execution of standing payment order and SEPA direct debit collection EUR 0.18

◦ automatic payment of credit card EUR 0.18

◦ cancellation of standing payment order and SEPA direct debit authorisation:

- in form of a written payment order at branch

and via **DIALOG** Live EUR 2

◦ change of authorisation for direct debit/mandate

in bank branch and via **DIALOG** Live EUR 2

◦ change of standing order in bank branch

and via **DIALOG** Live EUR 2

◦ express payment order processing EUR 30

◦ processing of application for intermediation

of refund of payment sent to other bank

of the SR¹ EUR 5

◦ provision of additional information of executed

payment, change of payment instruction

after payment dispatch, processing

- of application for intermediation of payment sent to abroad² EUR 15 + other banks' charges
- costs of foreign bank incurred due to return of accepted SEPA direct debit³
- b) Cross-border payment*****
- inbound payment processing EUR 0.18
 - **Standard charge**
 - via **Internet banking**^{TB}, MultiCash, **Business Banking**^{TB} and SWIFT:

up to EUR 2,000	EUR 10
from EUR 2,000.01 up to EUR 20,000	EUR 25
over EUR 20,000.01	EUR 35
 - at branch:

up to EUR 2,000	EUR 25
from EUR 2,000.01 up to EUR 20,000	EUR 35
over EUR 20,000.01	EUR 45
 - **Payments in CZK in favour of Raiffeisenbank Czech Republic clients**
 - via **Internet banking**^{TB}, MultiCash, **Business Banking**^{TB} and SWIFT EUR 0.18
 - at branch EUR 1.50
 - **Payments in EUR from Euro account to RBI Goup banks**
 - via **Internet banking**^{TB}, MultiCash, **Business Banking**^{TB} and SWIFT:

up to EUR 2,000	EUR 8
from EUR 2,000.01 up to EUR 20,000	EUR 20
over EUR 20,000.01	EUR 28
 - at branch:

up to EUR 2,000	EUR 20
from EUR 2,000.01 up to EUR 20,000	EUR 28
over EUR 20,000.01	EUR 36
 - express payment order processing EUR 30
 - extra charge for manual processing of payment order due to missing or incorrect data EUR 10
 - provision of additional information of executed payment, change of payment instruction after payment dispatch, processing of application for intermediation of domestic payment refund² EUR 15 + other banks' charges

* SEPA payment is payment in EUR currency from payer's account to beneficiary's account, while both accounts are kept in banks within the SEPA countries. The list of countries currently involved in SEPA is disclosed on www.ecb.europa.eu.

** applicable to transfers in EUR currency within the SR

*** cross-border payment - represents a transfer of financial means in terms of EEA countries in the currency of a EEA member state (in case such transfer does not fulfil the SEPA payment conditions), transfer of financial means in terms of the EEA countries in other currency than the currency of the EEA member state (i.e. also a transfer in a foreign currency in terms of the SR) and transfer of financial means outside the EEA countries in any currency.

¹ charge relates to 1 application

² charge relates to 1 payment

³ costs paid by the direct debit beneficiary

III. ELECTRONIC BANKING

- services provided via electronic communication media
 - Internet banking, Internet banking for mobile devices, **DIALOG Live**¹ EUR 2/month
- e-card EUR 7
- replacement chip card reader EUR 8
- mini chip card reader EUR 8
- b-mail² EUR 0.30/one e-mail address or one telephone number /month
- MultiCash
 - installation EUR 200
 - service with client EUR 50
 - remote authorisation EUR 80/year
 - MiniKey issue EUR 100

¹ except for the below items

² in case of at least one message to the application per the particular accounting period

IV. PAYMENT CARDS

Debit cards

Visa Electron

The card charge includes a charge for card maintenance and extended client protection against payment card misuse.

- corporate card EUR 12/year
- **Travel insurance to business payment card**¹ EUR 30/year
- **Cash withdrawal charges**
- cash withdrawal:
 - from Tatra banka ATM in the SR EUR 1
 - from other bank's ATM in the SR and abroad EUR 2
- cash withdrawal at bank, post office or exchange office in the SR and abroad EUR 10
- **Card payment processing charge** EUR 0.18
- **Charge for processing of card payment for betting, lottery and gambling**² EUR 2.50
- **Other charges**³
- urgent card issue EUR 30
- replacement card issue EUR 10
- card changes⁴ EUR 5
- card/PIN code delivery by courier service actual costs

¹ insurance price includes insurance of husband/wife, partner of the card holder up to 65 years of age, and children of the card holder up to 18 years of age if travelling with the card holder

² applies to payments over EUR 50 with POS terminal payment

³ other services - urgent (e.g. change of limit, replacement PIN code issue) 100% extra charge

⁴ card changes: change of daily limit, replacement PIN code issue, urgent PIN code unblocking, PIN code change via ATM, cancellation of card issued less than 1 year

MasterCard

The card charge includes a charge for card maintenance and extended client protection against payment card misuse.

- corporate card EUR 36/year
- **Travel insurance to business payment card¹** EUR 30/year
- **Cash withdrawal charges**
 - cash withdrawal:
 - from Tatra banka ATM in the SR EUR 1
 - from other bank's ATM in the SR and abroad EUR 2
 - cash withdrawal at bank, post office or exchange office in the SR and abroad EUR 10
- **Card payment processing charge** EUR 0.18
- **Charge for processing of card payment for betting, lottery and gambling²** EUR 2.50
- **Other charges³**
 - urgent card issue EUR 30
 - replacement card issue EUR 10
 - card changes⁴ EUR 5
 - card/PIN code delivery by courier service actual costs

¹ insurance price includes insurance of husband/wife, partner of the card holder up to 65 years of age, and children of the card holder up to 18 years of age if travelling with the card holder

² applies to payments over EUR 50 with POS terminal payment

³ other services – urgent (e.g. change of limit, replacement PIN code issue) 100% extra charge

⁴ card changes: change of daily limit, replacement PIN code issue, urgent PIN code unblocking, PIN code change via ATM, cancellation of card issued less than 1 year

Credit cards**Visa cards**

The card charge includes a charge for credit card maintenance, use of credit card electronic services and extended client protection against credit card misuse.

- business card standard EUR 65/year
- business card gold EUR 100/year
- **Travel insurance to business payment card¹** EUR 30/year
- **Cash withdrawal charges**
 - cash withdrawal:
 - from Tatra banka ATM in the SR EUR 5
 - from other bank's ATM in the SR and abroad EUR 15
 - cash withdrawal at bank, post office or exchange office in the SR and abroad EUR 15
- **Charge for processing of card payment for betting, lottery and gambling²** EUR 2.50
- **Other charges³**
 - urgent card issue EUR 30
 - replacement card issue EUR 10
 - card changes⁴ EUR 5
 - monthly charge for collection of paper card account statements/payment card correspondence at branch EUR 3

- charge for delay on instalment payment
 - dunning letter in form of SMS EUR 1
 - dunning letter EUR 15
 - notification for repayment EUR 30
- card/PIN code delivery by courier service actual costs
- extra card statement upon request The price for issuance of an extraordinary statement upon client's request equals the costs connected with its issuance.
- payment order from credit card EUR 3
- settlement of due amount in cash in bank branch EUR 5

¹ insurance price includes insurance of husband/wife, partner of the card holder up to 65 years of age, and children of the card holder up to 18 years of age if travelling with the card holder

² applies to payments over EUR 50 with POS terminal payment

³ other services – urgent (e.g. credit limit amount change, replacement PIN code issue) 100% extra charge

⁴ card changes: change of overdraft limit, change of daily limit, replacement PIN code issue, urgent PIN code unblocking upon client's request, PIN code change via ATM, cancellation of card issued less than 1 year ago.

Provided the cardholder requires that the card or PIN code be sent abroad (only in exceptional cases and provided the delivery would be technically viable via a courier service), Tatra banka shall debit the actual costs of the courier service from the current account owner/total credit limit holder.

V. LOANS**BusinessLoan^{TB} Express¹**

- application processing
 - loan up to EUR 10,000 from EUR 300
 - loan from EUR 10,001 to EUR 20,000 from EUR 400
 - loan from EUR 20,001 from EUR 800
- loan maintenance charge EUR 6/month
- Charge for change² EUR 150
- overdraft prolongation charge
 - loan up to EUR 10,000 from EUR 300
 - loan from EUR 10,001 up to EUR 20,000 from EUR 400
 - loan from EUR 20,001 from EUR 800
- early instalment loan repayment 5% from delinquent principal
- dunning letter in an event of delay on instalment payment or other obligations in SMS form EUR 1
- dunning letter or call in an event of delay on instalment payment or other obligations EUR 30
- dunning letter or call in an event of failure to present financial statements within specified deadlines EUR 100

¹ it relates also to agreements on overdraft or installment loan with „MU“ specification in the name of the agreement

² applies also to early termination of overdraft facility agreement

BusinessLoan^{TB} Comfort

- loan maintenance charge EUR 6/month
- Charge for change¹ EUR 150
- dunning letter in an event of delay on instalment payment or other obligations in SMS form EUR 1
- dunning letter or call in an event of delay on instalment payment or other obligations EUR 30

¹ applies also to early termination of overdraft facility agreement

BusinessLoan^{TB} Hypo¹

- application processing
 - loan up to EUR 20,000 from EUR 400
 - loan from EUR 20,001 up to EUR 100,000 from EUR 800
 - loan up to EUR 100,001 from EUR 1,000
- loan maintenance charge EUR 6/month
- Charge for change EUR 150
- early instalment loan repayment 5% from early repaid principal, for free after interest fixation period termination
- dunning letter in an event of delay on instalment payment or other obligations in SMS form EUR 1
- dunning letter or call in an event of delay on instalment payment or other obligations EUR 30
- dunning letter or call in an event of failure to present financial statements within specified deadlines EUR 100

¹ it relates also to agreements on installment loan with „BH“ specification in the name of the agreement

BusinessLoan^{TB} Variant¹

- application processing from on individual basis
- loan maintenance charge EUR 8/month
- Processing of application for change 0.25% of the amount of granted loan, min. EUR 150
- early repayment individually
- dunning letter in an event of delay on instalment payment or other obligations in SMS form EUR 1
- dunning letter or call in an event of delay on instalment payment or other obligations EUR 30
- loan increase charge on individual basis
- overdraft prolongation charge on individual basis
- dunning letter or call in an event of failure to present financial statements within specified deadlines EUR 100

¹ overdraft or instalment loan provided to legal entities through our branch network in the amount up to EUR 1 million with mandatory proof of the purpose of its

utilisation and variable security

All other loans

(notwithstanding committed or non-committed loan)

- loan maintenance charge EUR 18 per month
- Charge for non-drawdown min. 0.20% p.q.
- Charge for change 0.01% from the amount of the provided loan, min. EUR 500
- Charge for early termination of agreement for provision of overdraft facility 3% from the entire facility limit
- Charge for early repayment of instalment loan 3% from the early repaid principal
- dunning letter or call in an event of delay on instalment payment or other obligations EUR 30
- dunning letter or call in an event of failure to present financial statements within specified deadlines EUR 100

VI. OTHER SERVICES

Day and night safe

- day and night safe commission processing 0.1% from deposited sum, min. EUR 2

Safe-deposit boxes

- safe-deposit box rental including insurance of valuables of the value of EUR 3,320 EUR 18/month¹ (VAT incl.)
 - additional insurance per each EUR 3,320 EUR 1.08/month¹ (VAT incl.)
- Minimum rental period is 1 month.

¹ month = 30 days

Confirmations and information services

- standard confirmations¹ EUR 5
- non-standard confirmations and actions² EUR 15/confirmation/service

¹ standard confirmations: confirmation of disposable balance in account, confirmation of deposit balance in TA, confirmation of hold, confirmation related with current account, confirmations of payment, etc.

² applies to all non-standard confirmations and acts except for confirmation of loan balance issued as the first in the calendar year that is issued free of charge

- bank information upon client's request EUR 25 (VAT incl.)
- Bank information upon client's request – urgent issue on the following working day EUR 50 (VAT incl.)
- information upon request of third persons:
 - about client EUR 50 (VAT incl.)
 - about non-client EUR 30 (VAT incl.)
- information on interest rates for loans provided to:

- client EUR 20 (VAT incl.)
- non-client EUR 30 (VAT incl.)
- bank information for audit purposes EUR 70 (VAT incl.)
- Banking information for audit purposes – urgent issue up to 3 working days EUR 140 (including VAT)

Special services

Prices are arranged on the basis of contract or agreement concluded with the client. If the provided services are not integrated in a bank service exempt from VAT, VAT valid at the service provision time is added to the charges.

VII. SERVICE CHARGES FOR EXISTING PRODUCTS AND SERVICES CURRENTLY NOT PROVIDED BY TATRA BANKA

BusinessLoan^{TB} Garant/Non-specific^{TB} Loan

secured by financial means provided in EUR or in foreign currency

- loan maintenance charge (instalment loan)¹ EUR 6/USD 4.60/GBP 2.30/CHF 5.50/CZK 95/month
- Processing of application for change² EUR 150
- early instalment loan repayment charge 5% from early repaid principal
- dunning letter in an event of delay on instalment payment or other obligations in SMS form EUR 1
- dunning letter or call in an event of delay on instalment payment or other obligations EUR 15
- notification in an event of delay on instalment payment or other obligations EUR 30

¹ applies only to applications submitted since 31 August 2006

² charge applies also to early termination of overdraft facility agreement

VIII. CHARGING PRINCIPLES

1. Service Package or account maintenance charges, transaction and statement charges (with service packages, only for transactions and statements above the service package limit) are debited from the account with service package, as well as from the account without service package at the end of a calendar month.
2. Charges for executed transactions and statements generated in the account of the client on the last banking working day of a month are charged in the following calendar month.
3. The client always pays the full the charge for s-ervice package and Transaction modul regardless of services included in the package the client actually used.
4. Charges for account statements are charged depending on the way of sending the statement applicable at the time of statement issue. If the client asks for change of the way of sending the account statements, the charge for newly selected way of sending the account statement is charged first at the end of the calendar month in which the statement was issued after the change for the first time.
5. For purposes of clearing deposit fee, a third person is a person who is not specified in the signature specimen for the account the deposit is made to, defined in the group M (account owner), D (person authorised to handle funds), V (depositor) or K (courier) under the General Commercial Terms and Conditions of Tatra banka, a. s.
6. A third party (hereinafter also referred to as the "TPP") means all or any of the parties providing the payment services like AISP, CISP, PISP as defined in the General Commercial Terms and Conditions of Tatra banka, a.s.
7. For transactions executed by means of a TPP, the same charging principles shall be applied as for transactions provided via **Internet banking^{TB}** and **Internet banking^{TB}** for mobile devices.
8. Non-used services included in packages or Transaction modul are non-refundable and cannot be transferred to the next calendar month.
9. First the transaction value of the current service package and then the Transaction Module is applied for the executed automated transactions in the respective charging period.
10. Transactions and services above the service package limit or above the Transaction modul are charged under the charges specified in Tatra banka, a. s. Service Charges (hereinafter referred to as the "Service Charges") on a monthly basis or in other arranged term or immediately after rendering/execution of change or cancellation of product/service by the bank. Transactions and services above the limit of the service package are considered other type of transactions, other number of statements or other method of statement delivery than specified in the service package and other services not included in the service package.
11. The bank will specify the schedule of settled charges in the description of the account statement. The title "Electronic payment order" includes payment orders entered via **Internet banking^{TB}**, **Internet banking^{TB}** for mobile devices, **Business Banking^{TB}**, TPP, MultiCash or SWIFT.
12. Automated transactions include:
 - a. inbound payments,
 - b. SEPA payments via **Internet banking^{TB}**, **Internet banking^{TB}** for mobile devices, MultiCash, **Business Banking^{TB}** and SWIFT
 - c. transfers – cash pooling,
 - d. payments via standing order or collection,
 - e. card payments
 - f. automatic payment of credit card
 - g. payments in CZK to clients of Raiffeisenbank Czech

- Republic executed via **Internet banking[™]**, **Business Banking[™]** and MultiCash.
13. Express processing of payment orders is a service that is charged above the limit of service package under a charge specified in Tatra banka Service Charges.
 14. The client is entitled to ask at any time for a change of a service package to another service package offered by the bank, eventually for a service package cancellation and for maintenance of a current account without a service package. In case the client asks for activation of some of the offered service packages, the bank will charge the current account of the client in terms of the selected service package with effect as set forth in the Agreement on Current Account of a Legal Entity or an Individual Person – Entrepreneur and on Provision of Other Products and Services Thereto. The bank does not provide refund of charges for services included in the selected service package already cleared from the client's account until the effective day specified in the respective agreement. The client's account will be charged upon the next settlement of charges in terms of the active service package while all transactions executed in the respective month prior to the change effective date will also be charged in terms of the respective package.
 15. With cancellation of account with service package, likewise with cancellation of account without service package, the client will be charged only for the executed transactions and provided services, and that in the same way as with the account without service package independently of whether the account did or did not include a service package.
 16. Charge for change and cancellation of standing order or SEPA direct debit is payable on the day the act was executed. SEPA direct debit execution charge is payable at the end of the month.
 17. All charges specified in Service Charges are valid also for products and services provided to the clients in a foreign currency. EUR currency conversion into a foreign currency is executed by using the foreign exchange middle rate of the respective currency under the table of exchange rates of Tatra banka valid on the charge settlement day.
 18. Charge for loan maintenance with other loans is payable always on the day of the respective month when interests are payable for the respective loan. If interests are not payable in every calendar month, the charge shall be payable on the day of each calendar month the number whereof is identical with the number of the day when interests are otherwise payable. Dunning charges are payable on the day determined by the Lender in the dunning letter.
 19. Charges for information about a bank client provided to authorised persons based on the Act on Banks are charged by the bank by means of an invoice sent together with bank's reply, having maturity of 15 days. In case the respective information is provided to a natural person – foreigner from other than a European Union member state, settled charges are not subject to value added tax in the Slovak Republic.
 20. The bank charges the bank clients the general information charges by debiting their accounts, other persons are charged in advance by means of an invoice.
 21. Provided the client also uses some other services not included in Tatra banka Service Charges, the bank shall apply for settlement of the used service a charge under the respective Service Charges containing this service.

IX. Effective Date

Tatra banka, a. s., Service Charges – Corporate Entities or Natural Persons – Entrepreneurs Segment become effective on 13 January 2018.