



By reason of the declaration of an extraordinary situation due to the armed conflict in Ukraine, we hereby covenant to provide the following benefits to the citizens of Ukraine having permanent residence in Ukraine:

Free products and services:

- maintenance of new and existing current accounts for individual clients
- cash withdrawals at Tatra banka branches
- cash withdrawals using debit cards from accounts maintained with Tatra banka in an ATM of Tatra banka or other bank
- payment orders SEPA
- foreign transfer orders to Ukraine
- placement and maintenance of standing orders and collections
- digital banking services
- confirmations of account maintained with Tatra banka upon client's request

The benefits related with the free provision of products or services are being provided in form of remission of the charge or automatic refund of the charge by 3 business days.

Public commitment duration period:

The benefits will last from 1 March 2022 until 1 March 2023.

Public commitment provider:

Tatra banka, a. s., seated at Hodžovo nám. 3, 811 06 Bratislava 1, Company ID No: 00686930, maintained with the Commercial Register of the District Court Bratislava I, Section: Sa, Insert No. 71/B (hereinafter referred to as "Tatra banka"), Tax ID No: 2020408522, contact: tatrabanka@tatrabanka.sk, *1100 or 0800 00 1100, Supervisory body: National Bank of Slovakia, Imricha Karvaša 1, 813 25 Bratislava

Tatra banka is entitled to change the public commitment conditions at any time, while any change or revocation of these public commitment conditions will be published along with the effective date of the change on its website www.tatrabanka.sk.